

PRIVACY POLICY OF THE NADZALEWOWA.PL WEBSITE

1. For the Owner and the administrator of this website, the protection of Users' personal data is of the utmost importance. They exert tremendous effort to ensure that Users feel secure entrusting their personal data while using the website.
2. A User is a natural person, a legal entity, or an organizational unit without legal personality, which is granted legal capacity by the law, utilizing electronic services available within the website.
3. This privacy policy explains the principles and scope of processing User's personal data, rights entitled to the User, as well as the obligations of the data administrator, and also informs about the use of cookies.
4. The Administrator employs the most modern technical means and organizational solutions ensuring a high level of protection of processed personal data and security against access by unauthorized persons.

I. PERSONAL DATA CONTROLLER

The personal data controller is Nadzalewowa Kolej Drezynowa Sp. z o.o., located at: ul. Morska 4, 82-340 Tolkmicko, registered in the business registry kept by the District Court for the capital city of Warsaw in Warsaw, XII Commercial Division, under the number KRS: 0000941852, NIP: 118 223 34 65, REGON: 520805847 (hereinafter referred to as "Controller"). The owner of the website is Nadzalewowa Kolej Drezynowa Sp. z o.o., located at: ul. Morska 4, 82-340 Tolkmicko, registered in the business registry kept by the District Court for the capital city of Warsaw in Warsaw, XII Commercial Division, under the number KRS: 0000941852, NIP: 520805847 (hereinafter referred to as "Owner"). The Data Protection Officer is Mateusz Fliszkiewicz, email address: iod@nadzalewowa.pl (hereinafter referred to as "DPO").

II. PURPOSES OF PROCESSING PERSONAL DATA

1. The Controller processes the User's personal data for the purposes of:
 - providing services and products,
 - responding to inquiries regarding the offered services and products through all provided contact forms,
 - contacting contractors on matters related to the execution of services and goods,

- enabling effective actions for any claims entitled, and defense against claims. This purpose is our legally justified interest.
2. This means that this data is particularly needed for: a. registering on the website and in the reservation system; b. concluding a contract; c. settling accounts; d. delivering goods ordered by the User or performing services; e. allowing the User to use all consumer rights (e.g., withdrawal from the contract, warranty).
 3. The User may also consent to receiving information about new products and promotions, which will result in the administrator also processing personal data to send the User commercial information related to new products or services, promotions, or sales.
 4. Personal data are also processed as part of fulfilling legal obligations incumbent on the data controller and carrying out tasks in the public interest, e.g., performing tasks related to security and defense or storing tax documentation.
 5. Personal data may also be processed for the purposes of direct marketing of products, securing and pursuing claims, or protecting against claims by the User or a third party, as well as marketing of services and products of third parties or own marketing not being direct marketing.

IIIIII. TYPE OF DATA

1. The Administrator processes the following personal data necessary for: a. Registration on the website and in the reservation system:
 - First and last name;
 - Email address; b. Making purchases via the website and reservation system:
 - First and last name;
 - Phone number;
 - Email address; c. Data optionally provided by the User:
 - Date of birth;
 - PESEL number (if requesting an invoice);
 - NIP number (if requesting an invoice for an entrepreneur);
 - Home address or business activity address.
2. In case of withdrawal from the contract or acknowledgment of the complaint, when the refund is made directly to the User's bank account, we also process information regarding the bank account number to make the refund.

IV. LEGAL BASIS FOR PROCESSING PERSONAL DATA

1. Personal data is processed in accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), hereinafter referred to as GDPR.
2. The Administrator processes personal data only after obtaining the User's consent, expressed at the moment of registration on the website or when confirming a transaction made on the website.
3. The expression of consent to the processing of personal data is completely voluntary, however, the lack of consent prevents registration on the website and making purchases via the website.

V. RIGHTS OF THE USER

1. The User can request information about the extent of personal data processing from the Administrator at any time.
2. The User can request the correction or rectification of their personal data at any time. The User can also do this independently after logging into their account.
3. The User can withdraw their consent to the processing of their personal data at any time without giving any reason. The request not to process data can refer to a specific purpose of processing e.g., withdrawal of consent to receive commercial information, or it can refer to all purposes of processing data. Withdrawal of consent for all purposes of processing will result in the deletion of the User's account from the website, along with all personal data previously processed by the Administrator. Withdrawal of consent will not affect the actions already taken.
4. The User may request the deletion of their data without providing a reason at any time. The request for data deletion will not affect the actions already taken. Deleting data means simultaneous deletion of the User's account, along with all personal data previously processed by the Administrator.
5. The User may object to the processing of personal data at any time, either regarding all the personal data processed by the Administrator or only a limited extent, e.g., processing data for a specifically indicated purpose. The objection will not affect the actions already taken. Lodging an

- objection will result in the deletion of the User's account, along with all personal data previously processed by the Administrator.
6. The User may request the restriction of processing of personal data, either for a specified time or without time limit but in a specified scope, which the Administrator is obliged to comply with. This request will not affect the actions already taken.
 7. The User may request that the Administrator transfers personal data processed to another entity. In this case, the User should write a request to the Administrator indicating which entity (name, address) the personal data of the User should be transferred to and specifically which data the User wishes the Administrator to transfer. After confirmation of the User's wish by the User, the Administrator will transfer, in electronic form, the personal data of the User to the specified entity. Confirmation by the User of the request is necessary due to the security of the User's personal data and obtaining assurance that the request comes from the authorized person.
 8. The Administrator informs the User of the actions taken before the expiration of one month from receiving one of the requests listed in the previous points.

VI. DATA RETENTION PERIOD

1. Personal data are stored only as long as necessary to fulfill contractual or statutory obligations for which they were collected. These data will be deleted immediately when their storage is no longer necessary for evidence purposes according to civil law or due to statutory data retention obligations.
2. Information related to the contract is kept for evidence purposes for a period of three years, starting from the end of the year in which business relations with the User ended. The deletion of data will occur after the expiration of the statutory period for pursuing contractual claims.
3. In addition, the Administrator may retain archival information concerning transactions because their storage is related to the claims entitled to the User, e.g., under warranty.
4. If no contract has been concluded between the User and the Owner, the personal data of the User is stored until the User's account on the website is deleted. Deletion of the account can occur as a result of the User's request, withdrawal of consent to process personal data, or filing an objection to the processing of these data.

VII. ENTRUSTING THE PROCESSING OF DATA TO OTHER ENTITIES

1. The Administrator may entrust the processing of personal data to entities cooperating with the Administrator, to the extent necessary for the execution of transactions, e.g., for the preparation of ordered goods and delivery of shipments or passing commercial information coming from the Administrator (the latter applies to Users who have consented to receiving commercial information).
2. Apart from the purposes indicated in this Privacy Policy, the personal data of Users will not be shared with third parties in any way nor transferred to other entities for sending third-party marketing materials.
3. The personal data of the Users of the website are not transferred outside the European Union area.
4. This Privacy Policy is in accordance with the provisions resulting from Article 13(1) and (2) of the GDPR.

VIII. COOKIES

1. The website uses cookies or similar technology (collectively referred to as "cookies") to collect information about the User's access to the website (e.g., using a computer or smartphone) and their preferences. They are used, among others, for advertising and statistical purposes and to adapt the website to the individual needs of the User.
2. Cookies are pieces of information that contain a unique reference code that the website sends to the User's device to store and sometimes track information about the used device. They typically do not allow the identification of the User. Their main task is to better tailor the website to the User.
3. Some of the cookies used on the website are available only for the duration of a particular internet session and expire after closing the browser. Other cookies are used to remember a User who has returned to the website, recognizing them for a longer period.
4. Cookies used on this website include:
 - Session cookies;
 - Persistent cookies. Session cookies are temporary files stored in the User's terminal device until logging out, leaving the website, or disabling the web browser. Persistent cookies are stored in the

User's terminal device for the time specified in the cookies' parameters or until they are deleted by the User.

5. All cookies used on the website are set by the Administrator.
6. All cookies used by this website comply with current European Union law.
7. Most Users and some mobile browsers automatically accept cookies. If the User does not change the settings, cookies will be stored in the device's memory.
8. The User may change preferences regarding the acceptance of cookies or change the browser to receive appropriate notifications each time the cookies function is set. To change cookie acceptance settings, you should adjust the settings in your browser.
9. It is worth remembering that blocking or deleting cookies may prevent full use of the website.
10. Cookies will be used for essential session management, including:
 - a. Creating a special login session for the User of the website so that the site remembers that the User is logged in, and their requests are delivered in an effective, secure, and consistent manner;
 - b. Recognizing a User who has previously visited the website, which allows identifying the number of unique users who have used the service and ensures sufficient capacity for the number of new users;
 - c. Recognizing whether a visitor to the website is registered on the site;
 - d. Recording information from the User's device, including cookies, IP address, and browser used, to be able to diagnose problems, administer, and track the use of the site;
 - e. Customizing layout elements or content of the website;
 - f. Collecting statistical information on how the User uses the site to improve the website and determine which areas of the website are most popular among Users.